



NTS ADVANCED/ MISSION CRITICAL Training Session Information

September 20 – 22, 2011

Trident Micro Systems invites you to NTS *Advanced/ Mission Critical* Training at our headquarters in Arden, NC. NTS owners, system managers, technicians and PassPort Licensees who meet the following qualifications are eligible for attendance:

- 1) Prior attendance of a recognized NTS training class
- 2) Hands-on experience with the NTS
- 3) Understanding of sub-audible signaling as utilized in the PassPort protocol
- 4) Knowledge of PassPort terminology, features and subscriber organization (i.e. Fleets, Primary and Secondary TGs, MINs, etc.)
- 5) Basic knowledge of repeaters, subscriber radios and RF test equipment

Topics to be covered include:

- Optimizing Channel Alignment • Understanding the Network Interface • Tools for Monitoring System Usage
- Operation of Emergency Declaration Optional Feature • Operation of Priority Access
- Rules for Selecting Backup Channels for Home and Roam Users • Advanced Troubleshooting Strategies

Hands-on lab experiences will allow participants to practice strategies learned during the class.

**Space is limited and we recommend you register today.
Trident Micro Systems will confirm the first 12 registrations received.**

PACKING

Weather conditions in Western North Carolina can be unpredictable. We recommend you check the weather forecast before you travel and pack accordingly. Dress for the session is business casual.

HOTEL

You will need to book your hotel reservations directly with the hotels. Contact the hotel at the number provided below and mention that Trident Micro Systems has a special rate. The discounted rate is not available when reserving through the toll-free reservations number or on the internet.

HILTON ASHEVILLE BILTMORE PARK
 43 Town Square Blvd.
 Asheville, NC 28803
 Phone: 828.209.2700

**DOUBLETREE HOTEL BILTMORE /
 ASHEVILLE**
 115 Hendersonville Road
 Asheville, NC 28803
 Phone: 828.274.1800

HAMPTON INN & SUITES
 1-26 Exit 40 (Airport Exit)
 18 Rockwood Road
 Fletcher, NC 28732
 Phone: 828.687.0806

AIR and GROUND TRANSPORTATION

The Asheville Regional Airport (AVL) is located approximately ten minutes from Trident, and is at the same exit as the Hampton Inn & Suites. Ground transportation is not provided by Trident. Rental cars are available at the airport with Hertz, Budget, Avis, and Enterprise.

CANCELLATION POLICY

Cancellations are regrettable, but we ask that you contact us immediately should you find that you cannot attend. Cancellations must be received two weeks prior to the training date in order to receive a refund. Refunds are processed within 30 days of request. An administration fee of \$25 is not refundable.

TRAINING SESSION SCHEDULE

Tuesday, Wednesday and Thursday	
Continental Breakfast	8:00a – 8:30a
Training Session	8:30a – 5:00p

Trident will provide lunch each day. Beverages and snacks are available throughout the day.

**Please plan your travel so that you can be present for the entire Training Session.
You will miss important information if you leave class early.**

Questions?

Please contact Angela Gryder at 828.684.7474, Ext.1601 or by email at agryder@tridentms.com