

QSP

Quality Support Program

Trident Micro Systems' Quality Support Program extends your options for continuing manufacturer support of Trident products. Through QSP, Trident's technical support, renowned for providing extraordinary customer service, moves to an even higher level of excellence.

A QSP subscription provides the crowning touch of assurance that your system will continue to provide optimum performance. Whether you own or operate a Trident trunking controller, Call Router, or the NTS® Digital Networked Trunking System, there is a QSP subscription plan tailored to fit your needs.

QSP Features

As a QSP subscriber, you will receive the very finest product support available for your Trident trunking infrastructure products. This support includes:

- Unlimited technical support for all products covered under a QSP subscription. Trident technical service representatives are available by telephone during regular business hours Monday – Friday 8 AM – 5 PM Eastern Time.
- Manual updates. Updated manuals for covered products are automatically shipped to QSP subscribers.
- Special offers. QSP Subscribers will be able to take advantage of exclusive special pricing opportunities for Trident products, services and product options.
- Software and firmware upgrades. Trident is continually working to make the best trunking infrastructure products even better. In this process, Trident periodically releases new firmware or software for our products. QSP subscribers automatically receive these new releases at no charge.

*It's a higher level of Technical Service and Software Support for your Trident products.
Take a step higher . . .*

QSP Eligible Products

Virtually every Trident Micro Systems' trunking infrastructure product is eligible to receive QSP extended support. Regardless of the age of your Trident equipment, you can add it to your QSP subscription. All that is required is the model and serial number of each item to be covered.

QSP covers these fine Trident products:

Digital Networking



NTS® Networked Trunking System
PassPort® Infrastructure



NTS® Xtend
PassPort® Infrastructure



Trunking Controllers



TNT-60, TNT-80, TNT-100 Series
LTR® Trunking Controllers



Raider and Marauder
LTR® Trunking Controllers



Raider Xtreme
PassPort® Trunking Controller



Other Components
CR-355 Call Router

Get the added benefit of QSP coverage for your Trident products, today. For more information, contact your QSP Coordinator or get pricing and enrollment information from our web site at www.tridentms.com/qsp.htm



Two Trident Drive, Arden, NC 28704 • 828-684-7474 • 800-798-7881 • Fax 828-684-7874